PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT(S) : Sandra Lynn True et al.

TITLE : SYSTEM AND METHOD FOR

MULTI-DIRECTIONAL MESSAGE DELIVERY FOR CALL WAITING

APPLICATION NO. : 10/712,623

FILED : November 13, 2003

CONFIRMATION NO. : 2152

EXAMINER : Desir, Pierre Louis

ART UNIT : 2617

LAST OFFICE ACTION : February 18, 2009

ATTORNEY DOCKET NO. : LUTZ 2 00236

Case Name/No. Benco 17-11-11-11

AMENDMENT

MAIL STOP AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Responsive to the Office Action mailed February 18, 2009, on the abovereferenced patent application, Applicant(s) respectfully request reconsideration of the application.

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks/Arguments begin on page 8 of this paper.